



## Errors & Inquiries

If you need information or believe there is an error on your loan, submit your request in writing along with the following information:

- Your name
- Your loan number/account number
- Specific information you are inquiring about or looking to resolve
- Contact information
- Your mailing address

Send your written request to:

Heritage Bank  
ATTN: Loan Servicing  
3615 Pacific Avenue  
Tacoma, WA 98418

You will receive confirmation from us within five business days after we receive your letter. If you need immediate assistance, please call us at 800.455.6126 or email [support@heritagebanknw.com](mailto:support@heritagebanknw.com).

