



MOBILE PHONE SIM JACKING

Sim jacking, or sim swapping, happens when a criminal convinces your cellular provider to transfer your phone number to a different sim card. If they are successful, you can't call or text, and you'll be locked out of your account.

Here are some steps you can take to protect your information:

- > Turn on two-factor authentication when applicable.
- > Use face or touch ID instead of passwords with apps and other mobile services.
- > Create strong, unique passwords for each app/account.
- > If possible, use a password manager.
- > Limit the personal information you share online.
- > Be wary of phishing emails, texts and calls.

